

Wi-Fi Monitor Notice Frequently Asked Questions

Why are you turning off Wi-Fi?

- **We are not turning off Wi-Fi, however, these older models will no longer support internet viewing. They will still work inside your home with the camera and via the traditional RF system.**

Why now? Was there a security breach?

- **No, there is no security issue. The older models will no longer support internet viewing.**

Will I still be able to use the monitor over a radio frequency?

- **Yes.**

When will the Wi-Fi be disabled?

- **The feature will be turned off on 6/27/2018.**

Which models are affected, when were they sold and where were they sold?

- **28630 Baby Zoom Wi-Fi (Video Monitor & Internet Viewing System)**
- **28630A Baby Zoom Wi-Fi (Video Monitor & Internet Viewing System)**
- **28630E Baby Zoom Wi-Fi (Video Monitor & Internet Viewing System)**
- **28640 Baby Touch Wi-Fi Video Monitor & Internet Viewing System**
- **28640A Baby Touch Wi-Fi (Video Monitor & Internet Viewing System)**
- **28660 Baby Link Wi-Fi (Internet Viewing Camera)**

Is this for models sold in the U.S. only, or other countries as well?

- **These models were sold in the U.S. and Canada.**

How do I speak with Summer Infant's customer service team?

- **Please fill out the form on <https://summerinfant.com/wi-fi-monitor-notice> so a Consumer Relations Representative can reach out to you directly.**