

# HELPFUL HINTS

## “WHAT TO EXPECT FROM YOUR DAY AND NIGHT DUAL SCANNING VIDEO MONITOR”

*Please read this helpful hint guide in addition to reading your instruction manual carefully.*

- Each camera must be set to a different channel. Start with one camera on channel A and the second camera on channel B. If there is interference from one of the cameras, simply change that camera to channel C. To view both locations, switch the channel selector on the TV to the SCAN channel.
- Use of other 2.4 GHz products (such as a cordless phone or wireless internet connection) may cause interference with the picture quality. Try changing channels as described above. If your Video Monitor interferes with your wireless internet connection, please contact your wireless router manufacturer to configure your wireless router to transmit on channels other than the ones listed below:

Channel A: 2.410 GHz

Channel B: 2.441 GHz

Channel C: 2.468 GHz

- During use at night, the closer the Parent's unit is to the 2 camera locations, the better the picture quality. The farther the distance away, the picture may get grainy. Optimal distance for normal in home use is 15 - 60 feet. Also, too close (about 15 feet or less), audio feedback could result.
- Optimal distance of each camera from the child for night vision is 4 to 6 feet. Over 6 feet and the picture may get grainy due to lack of light. Any additional light source in the room, such as night-light, may improve night vision.
- The Video Monitor is a wireless product and is subject to a number of environmental conditions. Walking between and near the Parent's unit may cause temporary interference.
- Better reception can often be accomplished by changing position of the Parent's unit on the counter or table.
- For further help in the continental United States, please call our consumer service line at **1-800-268-6237**. If you are an international customer, you can receive the same level of service by emailing us at **customerservice@summerinfant.com**.